

# Think SMART Overview



## Get hands-on with IT

Red River is a technology transformation company headquartered in Claremont, NH. We are also a community of people who strive to make a difference in the communities where we live and work.

Are you a high school student that's interested in IT and enjoys hands-on learning? Red River's Think SMART program incorporates real-world learning in a professional work environment. Students will gain Skills, Mentorship, Access, Readiness and Technology through hands-on IT troubleshooting, interviewing and business skills with the support of the Red River IT team and by learning from one another.

This collaborative program focuses on more than just break/fix IT skills and lays the foundation for students to be successful in a professional work environment.

### What Students will Gain:

<b>Skills</b>	<b>Resume building and presentation</b> General business skills including interview prep And Technical skills using laptops, PC's, servers and more.
<b>Mentor</b>	<b>Collaboration with Red River employees</b> Leadership skill development to mentor each other Connections to other industry leaders in the area
<b>Access</b>	<b>Red River's facility and equipment</b> IT systems including laptops, PC's, hardware and software Various operating systems Ethernet and LAN IT monitoring tools
<b>Readiness</b>	<b>For college prep and career path options</b> Diverse workplace readiness Interview and presentation skills
<b>Technology</b>	<b>Break/fix PC and laptop</b> Various operating systems IT monitoring tools Cabling builds Virtualization and Cloud overview and much more



You will earn high school credits for participating in this program.

### New For 2018!

The program will expand to include an interactive tour of the Claremont MakerSpace, and a session presented by Claremont Savings Bank on credit, general banking, fraud and financial life skills.

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LEARNING DECISIONS AREN'T BLACK AND WHITE. THINK SMART

# Think SMART Syllabus



Activity	Date	Skills Reviewed
Interview for program	May 9, 2018	What to wear, bring, and best practices
New Hire onboarding process Build a business learning plan	June 15, 2018	Business and presentation skills
Computer part recognition PC and Laptop assembly	June 22, 2018	Assembly and Troubleshooting
PC and Laptop assembly Operating system installs (Windows and Linux)	June 29, 2018	Hands on technical learning and troubleshooting
Virtualization overview and use (VMplayer) Cloud overview and AWS free tier setup	July 13, 2018	Research and troubleshooting of a VMplayer
Asset & IT Closet inventory management	July 20, 2018	How to inventory and properly dispose of old systems
Meet with the Business Operations Team & Financial Session Presented by Claremont Savings Bank	July 27, 2018	Skills reviewed. Learn what exciting projects the BizOps team works on and develops for the company.
Cabling – Ethernet builds Build small LAN IT monitoring tool and process review	August 3, 2018	Hands on learning of PCs, cables, connectors, tools and Ethernet testers and troubleshooting
Refine business learning plans Resume overview and creation	August 10, 2018	How to refine a business plan and what to include when writing a resume
Final presentations	August 17, 2018	Powerpoint presentation that will be presented to staff, faculty & family members sharing your experience and what you've learned
Buffer week for schedule items	August 24, 2018	Last class if needed to finish up any remaining projects